

Integrated Helminth Control Program

Deworming

Deworming is done twice a year every six months by giving anti-helminthic drug to children 1-19 years old for the prevention and control of Soil Transmitted Helminth infection. This service is available at any health centers and schools.

Office or Division:	City Health Office/ IHCP
Classification:	Simple
Type of Transaction:	G2C – Government to Citizens
Who may avail:	Pre School Age Children (PSAC) 1-4 y/o School Age Children(SAC) 5-9 y/o Adolescents (10-19 y/o)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Valid ID	Requesting entity

Distribution of Commodities

#	CLIENT STEPS	OFFICE ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	HC Staff/ SDO Nurse will go to CHO 5 th Floor, Rm. 13 (IHCP office)	IHCP staff prepares and distribute the commodities needed	None	Within the day	Jesusa G. Cammagay

Community based Deworming thru health center visit

#	CLIENT STEPS	OFFICE ACTIONS	FEEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Patient will go to health center	Retrieval of existing personal records/ filling up of new medical records for new patients	None	2-3 minutes	Barangay health workers
		Anthropometric measurement	None	2-3 minutes	Barangay health workers
		Vitals signs taking	None	2-3 minutes	Barangay health workers
2	Queuing for consultation	Medical consultation/Check up	None	Variable-dependent on patient load	HC doctor
		Referral to nurse/midwife for medicine dispensing (deworming tab), advice (health education, instructions for monitoring and evaluation of adverse event)	None	2-3 minutes	Nurse/midwife

Community based Deworming thru house to house visit

#	CLIENT STEPS	OFFICE ACTIONS	FEEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Accommodate health center staff	Proceed to target area with prepared masterlist, ITR and deworming tab	None	5-10 minutes all throughout the process	Barangay health workers
		Inform guardian/parent for deworming administration	None		Barangay health workers
2	Parent/guardian approval	Conduct health education and instruction for monitoring and evaluation of adverse event	None		Barangay health workers
		Conduct rapid health assessment	None		Barangay health workers
		Dispensing of deworming tab	None		Barangay health workers
		Recording and reporting of treatment	None		Barangay health workers

School based Deworming

#	CLIENT STEPS	OFFICE ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Student will go to school *together with their guardian if during launching activity)	Conduct orientation, health education and instructions for adverse event *Prior preparation -Prepare masterlist of enrolled students -Inspect and prepare deworming tab -Distribute and collect signed consent form from their parent/guardian	N/A	15-30 minutes	School Nurse/ Teacher/ Clinician
		Conduct rapid health assessment	N/A	2-3 minutes	School Nurse/ Teacher/ Clinician
		Dispensing of deworming tab	N/A	2-3 minutes	School Nurse/ Teacher/ Clinician
		Recording and reporting of treatment	N/A	2-3 minutes	School Nurse/ Teacher/ Clinician

FEEDBACK AND COMPLAINTS MECHANISM

How to send feedback	Trunkline: 8642-7754 or pasigcity.ihcp@gmail.com
How feedback is processed	Upon received of email, check for accuracy and refer to Medical Coordinator for proper action The answer of the office is then relayed to the Citizen
How to file a complaint	Complaint can be filed via email thru (pasigcity.ihcp@gmail.com) or call (8642-7754)
How complaints are processed	Upon received of complaints, investigate and refer to Medical Coordinator for proper action

	The IHCP staff will give the feedback to the client
Contact Information	Trunkline: 8642-7754 or pasigcity.ihcp@gmail.com